



# MASFAP Monitor

July 2023 Volume 2023, Issue 3

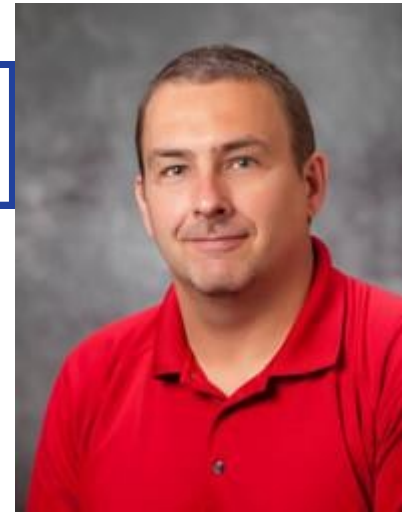


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## Tony's Testimony

**Tony Lubbers, MASFAP President  
Director of Financial Aid, University of Central Missouri**



Happy Summer MASFAP! I hope everyone is taking advantage of this summer and getting some time off before the next school year starts in a few short weeks. Of course, the only thing on everyone's minds is FAFSA Simplification and how we will implement this later this year in time for ED's rollout in December. I was hoping we would find out more information at the NASFAA Conference in San Diego, but the Department did not have much more to share.

Fortunately, ED has been, and is, hosting several webinars helping us to understand what is in our future. Take heart: we're all in this together and we have always managed to overcome challenges in our industry through our collaborations and training. To that end, I encourage everyone to register for the MASFAP Conference scheduled for November 6-8. I guarantee there will be many sessions on the new FAFSA and other important subjects expected of

us in the future. Plus, it is always a good opportunity to network, collaborate with our colleagues, and make new friends. Enjoy the rest of your summer and I look forward to seeing all of you this Fall at the Conference!



*Whatever you are,  
be a good one.*  
-Abraham Lincoln

# What Does It Mean to be an Agent of Change?



*By: Val Jensen, MASFAP Vice President and Program Chair*

What does it mean to be “Agents of Change”? When I first met with our MASFAP President, Tony Lubbers, to discuss his vision for the conference this year, he immediately started to talk about how important it is to be involved in an organization like MASFAP. MASFAP provides a robust network of peers experiencing the same ups and downs, rules and regulations, defeats and celebrations. It is a group to learn from and a group to lean on. The more active a person becomes in an

organization like MASFAP, the more educational, energizing, and essential the group becomes to that person. Tony’s goal for this year is to encourage greater involvement in MASFAP than ever before. Being involved can look like participating in the conference or other professional development opportunities, serving on a committee, volunteering to present or train, or even serving on the Board as an elected member or appointed committee chair. Regardless of what involvement looks like to you, it is valuable and will have long lasting impacts on you, your career, your institution, and the students you serve. Engaging in MASFAP and all it has to offer is one way to be an Agent of Change.

As I pondered Tony’s vision for involvement, I considered what else is happening in our profession this year. With elements of FAFSA Simplification already entering the fray for 2023-24 and even greater changes to the FAFSA on the horizon for 2024-25, we are facing a time of significant change in our industry. As aid professionals, change is something we are used to encountering as legislation changes and rules and regulations come and go. But the changes with “Better FAFSA, Better Future” are so overarching that we even need to update the language that we use when talking about financial aid. While we all figure out how we are going to implement these changes and whether our systems will be ready to bring in ISIRs (wait, will they still be called ISIRs?) we are also faced with the daunting task of communicating this new information and the impact to our students and their families. This is how we can show up as Agents of Change in our institutions.



## What Does It Mean to be an Agent of Change?

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This year's conference will be an opportunity for us to learn and grow together. The Program Committee has been hard at work since early this year to put together a conference that will help us all navigate these uncertain times. We will have general sessions addressing topics related to FAFSA Simplification. Keynote speaker and retired FBI agent, Jeff Lanza, will be on hand to regale us tales of true crime and implementing change in the FBI. Throughout our time together, there will be opportunities to learn more about return to repayment, food insecurity on college campuses, offer letter transparency, hybrid work environments, as well as NASFAA Credentialing opportunities for Verification and R2T4. Attendees will have time to network with our Associate Members in the Exhibit Hall, receive updates from the state, and work through best practices with peer institutions in Birds of a Feather.

And don't think we forgot about the fun! In addition to all of the fantastic sessions and networking opportunities, we plan to feed and entertain you. Polish your dice and dust off your tap shoes as evening activities include a Casino Night and a Talent Show!

Finally, no conference would be complete without an opportunity for MASFAP to show up and give back to those in need within our state. This year we will be raising money for [Rainbow House](#), an emergency children's shelter in Columbia, MO. Watch for more information regarding our fundraising plans for this very deserving organization as the conference draws closer.

I hope to see you all at the Lodge of the Four Seasons this November 6th-8th for what promises to be an unforgettable conference. Registration will be live soon, so stay tuned!

# **OUR ANNUAL CONFERENCE: November 6-8, 2023 Lodge of the Four Seasons**

## **Registration Opening Soon!**

Dear FA Family,

In the words of the 80's band, Asia, I am in my final countdown! June 28, 2024, will be my last day with OTC as I plan to retire. The college administration and my colleagues have been told and we will be planning for the passing of the torch to someone new. My career started many years ago with Great Southern Student Loan Department under Delores. I have had many opportunities to serve in the world of financial aid and I have been with OTC for 30+ years. They say once you are in, you stay. The work is hard, but the people are great. That is what makes the difference! Not many people give a year's notice 😊 I for one am having a great year of celebration and reflection with my colleagues. So maybe, just maybe, I will arrive on my last day without too many tears as I say my goodbyes. Looking forward to seeing everyone at my last conference.

With much love to my FA family,

*Kim Cary*



- **Karen Thompson** is the new Director of Financial Aid at **Lincoln University**. Karen has worked in the financial aid office and in other roles at the university for over 20 years.
- **Theresa Lee, Cottey College**, retired this summer after 25 years!



- **Jared Jacobs, Truman State University**, has a new baby girl - born Wednesday, July 5th!

**MDHEWD has a new Assistant Commissioner for Communications and Outreach, Heather Dolce.** (Pictured right)

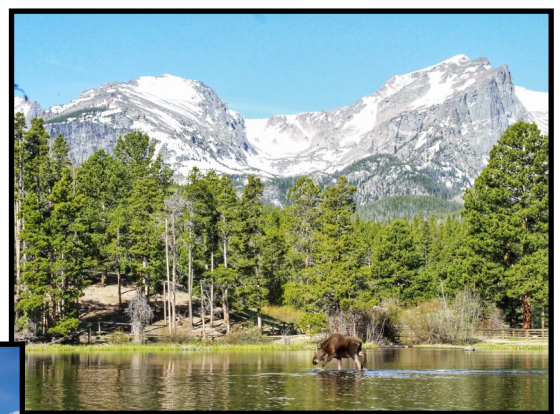
Heather Dolce is the Assistant Commissioner for Communications and Outreach with the Missouri Department of Higher Education and Workforce Development (DHEWD). In this role, Dolce serves as the department's public information officer and leads the communications and outreach teams. The communications team creates marketing materials, publications, and digital content to promote DHEWD initiatives, and the outreach team administers Journey to College programs and provides resources to help students navigate the education and career planning process.



Dolce has more than 12 years of communications experience with the State of Missouri, including nearly 10 years at the Department of Social Services (DSS) where she most recently served as director of communications. Her previous roles at DSS include media director and deputy director of communications. Prior to joining DSS, Dolce served as communications assistant at the Department of Public Safety.

Dolce has also completed numerous leadership programs with the state, including the Missouri Leadership Academy, an innovative program that brings together emerging leaders from across all executive departments to build new skills and become better leaders.

Dolce earned a bachelor's degree in communications from William Woods University in 2010.



- **Anna Plattner, Grand River Technical School**, and her husband Randy enjoyed a trip to Rocky Mountain National Park at the end of May. (Pictured above)

- **Lorrie Baird, East Central College**, wants to introduce her newest grandson (number 3), Jett Cole Forstmann. He was 6 pounds, 3 ounces. (Picture right)



- **Missouri Southern State University hired Sammi Dowd as Administrative Assistant.** She recently graduated from MSSU and plans to begin work on her MBA soon.

- **Kim Hooker, Metropolitan Community College**, is very excited to announce she will be retiring on August 18, after 24 years at MCC.



- **Lisa Brose, Washington University in St. Louis:** My oldest son, Will, graduated from Lindbergh High School and will be attending KU in the fall. (Picture right)



- **Melissa Findley, Missouri Scholarship & Foundation:** My daughter, Alexandra Findley, graduated from Rockwood Summit High School in June. She is attending University of Missouri – Columbia this fall studying Biology. (Pictured left)

- **Lindsay Goudy, Logan University**, gave birth to a baby girl named Leah on May 16, 2023. (Pictured below)



# In Remembrance of Kathy Morriss



Kathy Sue Morriss, age 79, of Springfield, MO, passed away peacefully on June 26, 2023. Kathy was born to Russell and Catherine Browe on September 17, 1943, in Oklahoma City, Oklahoma. She graduated from Capitol Hill High School in Oklahoma City and received Bachelor's and Master's degrees in education from Austin College and East Texas State University. Kathy was united in marriage to R. Todd Morriss on July 6, 1968, in Oklahoma City, Oklahoma.

Kathy was employed in Financial Aid for Cox College and then later with Missouri Higher Education Loan Authority. When not working, she enjoyed traveling especially to visit friends, volunteering with Presbyterian Disaster Assistance, singing in the church choir, gardening and enjoying good wine. Nothing, however, brought her more fulfillment than spending time with her 4 grandkids. Kathy will be remembered as a wonderfully warm and caring person with a big heart and passion for improving the lives of those around her. She was often described by others as a wonderful, sweet, joyful, and kind person that lived life to the fullest and was a blessing in the lives of those she knew and helped. Kathy leaves behind a legacy of well-raised sons and grandkids, countless students that she helped in her Financial Aid career and numerous homes rebuilt in her PDA work.

Kathy was preceded in death by her loving husband, R. Todd Morriss, her parents, Russell and Catherine Browe; and her sisters Betty Robinson and Dorothy Bullard.

She is survived by two sons, Jason Robert Morriss and wife Sarah, and Casey Patrick Morriss and wife Amy; four grandchildren, Rainen, Zoe, Josiah, and Aiden; her sister Charlene Pinkston and husband Ken; and a host of family and friends.

**A celebration of Kathy's life will be at 1 p.m. on Saturday, August 5, 2023, at Trinity Presbyterian Church, 1900 E. Baratavia Street, Springfield, Missouri 65804.**

In lieu of flowers, memorial contributions may be made to Ashley House – Presbyterian Children's Homes and Services, or Trinity Presbyterian Church. Services have been entrusted to Greenlawn Funeral Home South. Link to the obituary: <https://greenlawnfuneralhome.com/obituary/kathy-sue-morriss/>



## FAA Spotlight



### *Spotlight: Julie Loftin*

#### **What's your title, and describe your role and responsibilities at your institution?**

Financial Aid Specialist but when I am asked to do something I do it. I import FAFSA records, complete verification, review and complete special circumstance and unusual circumstance appeals, review SAP appeals, assist college navigators with student questions, answer financial aid inbox emails, and support my colleagues and supervisors in any way that I can.

#### **How long have you worked at your institution?**

3 years in September.

#### **What has your career path been like?**

They say you often end up in financial aid because there was a job open. For me that was the case. If you had told me when I was in college studying opera performance that I would end up making a career in financial aid, I would have told you that you were crazy. I hold a bachelor's degree in music education, a master's in opera performance, and another master's in student affairs administration. In college, the goal was always to move overseas and pursue a career in opera and sing my heart out across Europe for the rest of my life. But life happened and I ended up setting roots in the Midwest. Sadly, opera and the Midwest do not really go together so I started looking for jobs in higher education and ended up landing in financial aid. Music is still a part of my life but now has become my hobby rather than my profession. I love what I do! I am thankful each day that there was a job open in financial aid because it gave me the opportunity to explore a profession I did not know that I would love otherwise.

#### **Tell us about your financial aid team at your institution.**

The financial aid team here at OTC is amazing! Our team consists of four specialists, one assistant coordinator of aid programs, one assistant director of federal aid programs, one director of federal aid programs, one director of state aid programs, one assistant college director, and one college director. A few of the team members have been at OTC for many years but many are new within the last year to the financial aid department here. We all bring our strengths to the table and together make a team that I enjoy a great deal working with. It's always fun in financial aid!

#### **Do you have any mentors in your professional life?**

My mentor is my father. My dad is 75 years old and still works and loves every minute of it. He has been my best friend and mentor for my entire life. As a performer my father was always there to support me. Whether I was onstage for 60 seconds or two hours, my father was always in the audience. Even in college when I was in another state, he would still make the drive, sometimes back and forth in the same day, to be in the audience. He has always been my biggest fan and supported whatever crazy dream I had.

He has worked for the College of Agriculture, Food and Natural Resources at Mizzou for 40+ years and has risen through the ranks because of hard work and dedication. He spent years teaching farm safety classes at Mizzou, and students to this day seek him out at different events because he was so impactful as a professor. Eventually, he says he became a worthless administrator and stopped teaching. I know he misses the students to this day! They impacted him as much as he did them. My father has a positive impact on everyone and everything he touches. He is smart, enthusiastic, dedicated, and one of the kindest people I have ever known. He has made me feel loved every day of my life and I am so grateful to be his daughter.



## FAA Spotlight, *Continued*

### **What have been your biggest accomplishments on your team?**

OTC recently moved to a student success model of which we are extremely proud. Financial aid is no longer a front facing office, and students are now communicating primarily with their college navigators and admissions counselors for all things OTC. This has been an exciting, all be it complicated transition for both students and staff. It is hard to see through the challenges and stress of overhauling how we serve our students, while also navigating coming out of the COVID pandemic and an influx of new employees and positions. However, I would say the biggest accomplishment on the team has been how our staff has overcome those challenges, taken on extra work when we have been short staffed, and just showed up for each other and our students.



### **Tell us a bit about yourself and your family.**

My husband Adam and I have been married for 14 years next month. Adam works for UMKC at their Satellite Pharmacy School campus in Springfield. He is a runner, gardener, drummer, and my best friend. We have a beautiful 7-year-old daughter Emily who will start second grade next month at Reeds Spring Elementary School. She is the love of my life and every moment I get with her is the best part of my day. She dances, sings, plays with her cats, enjoys softball, and is the best cuddler. We live in the small town of Galena, MO in Southwest Missouri. We have three cats named Massey (19 years old), Truman (9 years old) and Tiger (9 months old). We are all hardcore Mizzou Tiger fans

and enjoy hosting BBQs during football season with our friends and family. Saturdays are dedicated to family movie or game nights where Emily usually takes all my money in a game of Monopoly!

### **What do you like to do in your free time?**

I enjoy watching Emily play softball, basketball, and swim in the pool. She is a fish like I was at her age. I enjoy baking for family celebrations and holidays. I enjoy playing and cuddling with my cats, traveling to Eureka Springs or Columbia with my husband and overall, just spending time with my family doing just about anything. When not with my family, I enjoy trying out new restaurants with friends and catching a good movie.

### **What is the last good movie or Netflix series you watched?**

The last GREAT movie I watched was Top Gun Maverick! What a sequel! I have always been a Top Gun fan and “Danger Zone” has been the ringtone on my phone for ages. My only regret when watching Maverick was watching it on an actual plane ride out to California. Not the best idea.

### **What kind of music do you listen to and what’s the best concert you’ve been to?**

I will listen to just about anything! My mood determines my music choice usually. I spend a lot of time in the car for my hour commute to work each day and often the



## FAA Spotlight, *Continued*

tunes are blasting, and I belt out whatever song I hear. Monday I will be singing Celine Dion, Tuesday Wicked the musical, Wednesday some Eminem, Thursday some Etta James, and then will finish the week with some Garth Brooks. It really does not matter to me. Although, I think it scares people when I start belting out an aria from The Magic Flute. Bottom line is that I love music and I love to sing. Every night I end my day performing “Soft Kitty” for my Emily before she goes to bed. My favorite concert by far was Garth Brooks when I saw him at Razorbacks Stadium last year. Wow, can he put on a show!

### **Do you like traveling?**

I love to travel! I love to ride on planes! I had the opportunity in college to spend the summer singing all over Austria, Germany, and the Czech Republic. One of the most memorable moments I had from that trip was visiting the grave of Mozart. I cried it was so unbelievable to me. I am currently saving up money to take a trip to Italy with my best friend Megan who I studied music with in college. While I enjoy traveling around the continental United States, I particularly enjoy spending time overseas. In college I learned so much about the history of music and my life goal has always been to travel to the places I studied.

### **Tell us a fun fact or something few people know about you:**

I had the opportunity in college to sing on Good Morning America and for President Clinton at the National Cathedral. I am realizing now how many of you will know how old I am because the Clinton presidency was quite some time ago.

## Monitor Submission Policy

Articles may be submitted by any person, company or organization for consideration by the MASFAP Monitor staff and are subject to approval prior to publishing in the newsletter. In general, submissions are made by members of the organization. The author’s name should be included in the submission. The editor reserves the right to reject or edit the content of any article or information submitted.

Articles will be edited for accuracy, quality and appropriate length. Submissions may be limited to one article per Monitor, per person, company, or organization, depending on space.

Articles are intended to be informational and for the benefit of MASFAP members, not for company promotion or advertising.

If the author is unavailable or a resolution can’t be reached, the editor will refer it to the committee chairperson and President for a decision about publication.

The MASFAP Monitor is brought to you by the Communications Committee. **Submissions for the next MASFAP Monitor are due October 12, 2023.**

# Favorite Ways to Spend Weekends in the Summer!

I enjoy spending the weekends taking short road trips.

**Karen Thompson, Lincoln University**

I garden and search thrift stores for funky things that don't cost very much.

**Pamela Yeager, Metropolitan Community College**

Taking the kids to the park.

**Sarah Ashman, Metropolitan Community College**

A body of water and a book, that's all I need!

**Taylor Grimm, Missouri Scholarship & Loan Foundation**

Hanging out with family and friends INSIDE!!!!

**Keri Gilbert, Stephens College**

My favorite way to spend my weekends is outside. I love taking long walks and having a meal on a patio.

**Cherelle Washington, MOCAN**

I like to spend as much time outside as possible doing yard work, gardening and relaxing on my front porch!

**Marla Fernandez, Truman State University**

I hate summer. I hate the heat. I have cutaneous lupus erythematosus (chronic hives & rashes) which is worse when I am out in the sun and get hot, so I prefer to hang out inside and do inside activities like read, visit museums, visit bookstores, go to the movies, evening concerts, travel, see plays, etc. and wait for fall, which is when I can get out and hike, camp, fish, and do the things I love.

**Lorrie Baird, East Central College**

I like to visit my parents who live at Lake of the Ozarks!

**Sabrina Osborn, Metropolitan Community College**

I like to spend my summer weekends doing just about anything with my daughter Emily. We love to swim, spend time with family and friends, find hidden treasures at local thrift shops, cuddle up with popcorn for a good movie, play board games, bake yummy treats, and just cuddle. My time with my girl is the best part of my day whether summer or not. Anything I get to do with her is something I know I will like to do.

**Julie Loftin, Ozarks Technical Community College**

We spend as much time as possible at Table Rock Lake!

**Melissa Findley, Missouri Scholarship & Loan Foundation**

Outdoors in some way: hiking, reading, running, or watching baseball!

**Becca Diskin, Missouri Southern State University**

With my dogs on the river!

**Hannah Masters, Cottey College**

I enjoy spending my weekends during the summer attending livestock shows.

**Anna Plattner, Grand River Technical School**

Chillin'  
**Kim Hooker, Metropolitan Community College**

Working in my yard and/or dying of heat exhaustion in my yard (depending upon the temp). Otherwise, I love to spend time with Shawn at Bull Shoals Lake!

**Tony Lubbers, University of Central Missouri**

I like to spend my summer weekends reading mystery novels, crocheting, and putting puzzles together with Will. I am going to try to preserve a cat puzzle we completed for the first time this summer.

**Lisa Brose, Washington University**

# The Ongoing Fraud Battle in Higher Education

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*By Candice Shea, Columbia College*

Fraud in higher education refers to any dishonest or deceptive activity that occurs within the context of educational institutions, primarily colleges and universities. It involves the intentional misrepresentation, manipulation, or falsification of information for personal gain or to deceive others. Fraud in higher education can take various forms and impact different aspects of the educational system, common examples include:

**Admission Fraud:** This involves dishonest practices during the college or university admission process. It may include submitting forged documents, misrepresenting academic achievements or qualifications, or bribing officials to gain admission.

**Financial Aid Fraud:** This type of fraud typically involves manipulating financial aid applications to obtain funds fraudulently. Examples include providing false information about income or assets, misrepresenting dependency status, or using stolen identities to secure financial aid.

**Diploma Mills:** Diploma mills are unaccredited institutions that grant degrees or diplomas without proper educational requirements. They often sell degrees to individuals who did not complete the necessary coursework or assessments. Students who acquire degrees from diploma mills can be victims of fraud when they discover that their credentials are not recognized or valued by employers or other educational institutions.

**Embezzlement:** Embezzlement refers to the misappropriation or theft of funds or resources within a higher education institution. This can occur when employees or administrators misuse financial resources, divert funds for personal use, or engage in fraudulent accounting practices.

**Grade Manipulation:** In some cases, individuals may engage in fraudulent activities to manipulate grades or academic records. This can involve hacking into systems, bribing instructors, or altering transcripts to misrepresent academic achievements.

Fraud in higher education not only undermines the integrity and reputation of educational institutions but also has significant consequences for students, faculty, and staff. Institutions combat fraud by implementing strict policies and procedures, conducting regular audits, promoting ethical behavior, and providing training on fraud prevention and detection. Additionally, collaboration with law enforcement and regulatory agencies is essential to investigate and prosecute instances of fraud.

Higher Education is a target for fraud because we have what bad actors want. Financial institutions handle millions of dollars every year, and our network resources and abundance of sensitive data are of great interest to bad actors. In a 2018 report, ConsumerReports.org reported that student loan fraud was up more than 120% from 2016 to 2017. In 2022, the Federal Trade Commission (FTC) reported 2,518,319 fraud reports of which 1,107,209 were identity theft, and cited a total loss of nearly \$9 million!

Policies that guide this work include FERPA and the Red Flags Rule. Under the Department's regulations at 34 CFR 668.24(f), an institution that participates in any Title IV, HEA program and

## Fraud, *Continued*

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the institution's third-party servicer, if any, must cooperate with the Department of Education's Inspector General, in the conduct of audits, investigations, program reviews, or other reviews authorized by law. Cooperation includes access to records and personnel for interviews. Our role in preventing and detecting fraud includes:

- Thorough review of documents, question/verify authenticity, and requests for additional information
- Ensure staff receive necessary training
- Stay current on alerts and communication from FSA
- Stay current on types of fraud affecting Title IV institutions
- Contact OIG if you suspect fraud

The Office of Inspector General (OIG) is different than Federal Student Aid (FSA) Program Compliance. Here are some highlights of the differences between the work of The Office of Inspector General and FSA Program Compliance.

OIG investigation services:

- Investigate any **fraud** impacting Department programs or operations
- Work with federal and state prosecutors to take criminal and civil actions
- Operate independently of the Department in exercising its investigative authority

FSA program compliance:

- Conduct compliance reviews, administrative investigations of violations of HEA
- Take administrative actions authorized by the HEA and program regulations
- Has program operating responsibilities
- Has requirement to send allegations of fraud to OIG

The ED OIG Hotline can be reached online at [OIGhotline.ed.gov](https://oig hotline.ed.gov) or by contacting one of the [OIG's regional offices](https://oig regional offices) at [oig.ed.gov](https://oig.ed.gov).

# FAA Spotlight



## *Spotlight: Amber Rhoads*

### **What's your title, and describe your role and responsibilities at your institution?**

Assistant Director of Financial Aid – We are a small office so my primary responsibilities currently include everything. 😊

### **How long have you worked at your institution?**

9 years

### **What has your career path been like?**

I started at State Technical College of Missouri (Linn State Technical College at the time) as a Financial Aid Clerk in 2012. After about two and a half years I left Higher Ed for almost two years but returned to State Tech in 2016.

### **Tell us about your financial aid team at your institution.**

We have a Director of Financial Aid who is also our Registrar. Then, myself and two Financial Aid Specialists. We were lucky enough to have one of our recent State Tech graduates fill one of our Specialist roles and she started full time with us in May. Our other Specialist role is currently vacant. (If you or someone you know is a rock star looking for a new opportunity please reach out!)

### **Do you have any mentors in your professional life?**

My current Director, Becky Whithaus, has been an amazing mentor during my Financial Aid career. She has always provided all the knowledge and support I could ever ask for.

### **What have been your biggest accomplishments on your team?**

We recently went through college wide and financial aid specific software conversions while also experiencing record enrollment growth for the past five years and we are still standing. I consider that a tremendous accomplishment.

### **Tell us a bit about yourself and your family.**

I've been married to my High School sweetheart for 13 years and we have two amazing daughters. I love being a wife and a mom, it is my favorite job.

### **What do you like to do in your free time?**

"Date night" for my husband and I is usually going to the gym together and grocery shopping or meal prepping. I also like to listen to podcasts and read. I haven't got to do it as much as I would like this summer but I also enjoy laying around the pool with my daughters and Sunday dinners with my family, parents, and sisters. Although I don't have one this year, I also like to garden and preserve food that we have grown or meat we have raised.



### **What is the last good movie or Netflix series you watched?**

My girls and I are currently re-watching Little House on the Prairie on Amazon Prime. I can't think of anything else recent, I don't watch a lot of TV.

## FAA Spotlight, *Continued*

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### **What kind of music do you listen to and what's the best concert you've been to?**

All kinds. I like rock (old and newer) and hip hop and country before about the 2000's. I love all live music.

### **Do you like traveling?**

Yes, I love going to the beach and exploring nature in new places. However, I also love coming home and sleeping in my own bed.

### **Tell us a fun fact or something few people know about you:**

Fun fact about me, we just sold our home and are planning to live in a camper for 6 months to a year while we decide where we want to build and what we want our next home to look like. We built a house in 2019 and loved the process so much we are ready to do it again but are hoping to downsize and simplify during the process.

## MASFAP On the Move

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MASFAP members met for dinner in San Diego, California for NASFAA!

# MASFAP Board Updates



**Charissa Davis and Julie Loftin—  
Newcomer/Welcome Committee**

The Newcomer Committee has been busy! We are all “Agents of Change” after all! We have been meeting to plan Newcomer activities for our Fall conference. On Monday, November 6th, we will be hosting a session for Newcomers that will include the History of MASFAP, an introduction to the MASFAP Board, tour of the lodge and opportunities to participate in new and exciting activities to become more familiar with the world of MASFAP and financial aid. Oh, and of course there will be an amazing brunch with opportunities to network, interact with the board and



**Krissy Loenneke —  
Membership**

Emails were sent to MASFAP members to verify their start of profession year. If you need to update your start year, please email your name and start year to

[membership@masfap.org](mailto:membership@masfap.org).



**Hannah Masters —  
Technology**

Please continue to send any technology requests/needs and have a great summer!



**Becca Diskin—  
Archives**

Archives Committee has ordered a plaque to be placed at the Lodge of the Four Seasons this fall to mark our Time Capsule that was placed in 2017. Here’s a picture of the new plaque!



Join the MASFAP Town Hall facilitated by President Tony Lubbers on July 26 10:30 a.m.-1:30 p.m. via Zoom:  
<https://masfap.memberclicks.net/pd-events-and-materials?servId=9653>



## Announcing Fall High School Counselor Workshops

*Submitted by: Early Awareness CO-chairs Cherelle Washington, Kristen Seabaugh and Taylor Grimm*

MASFAP in partnership with MOCAN will hold 14 financial aid workshops across Missouri for high school counselors. This is a great partnership between financial aid administrators and high school counselors—we will be reaching out to you to help with presenting at these workshops!

Springfield: Drury University	9/20
Poplar Bluff: Three Rivers College	9/29
Cape Girardeau: SEMO College of Nursing & Health Sciences	10/2
Sedalia: State Fair Community College	10/3
Joplin: Missouri Southern State University	10/4
Trenton: North Central Missouri College	10/5
St. Joseph: Missouri Western State University	10/6
St. Louis: Saint Louis University	10/11
Rolla: Missouri University of Science & Technology	10/12
Columbia: Columbia College	10/17
Hannibal: Hannibal-LaGrange University	10/24
Kirksville: Truman State University	10/25
West Plains: Missouri State University-West Plains	10/27
Kansas City: Metropolitan Community College-Penn Valley	10/31

# 2023 Executive Board / Committee Chairs



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